

LeeWay October Renewal Instructions for Annual and Semi-Annual Discount Programs

A. Customer Information

Please check the preprinted customer information carefully, mark a line through any incorrect information and print the corrections. Please be sure to provide all of the requested information. **Providing your email will give you access to your account online. You will receive an email with instructions and a temporary password.**

B. Vehicle Information

Please check and verify the preprinted vehicle information carefully, mark a line through any incorrect information and print the corrections. You may add new vehicles to this form using the additional lines. Any changes or additions will require the new vehicle registration. If you are applying for a Commercial Account with more than 4 vehicles, please call the LeeWay Service Center at 239-533-9297.

C. Discount Programs

All discount programs are non-refundable and expire on listed dates regardless of date purchased.

Toll Rate	Sanibel Causeway (one way toll)	Midpoint & Cape Coral Bridges (one way toll)	All Three Bridges (one way toll)
Semi - Annual Program VALID November 1 through April 30 (Regardless of Date Purchased)			
6-Month - Unlimited Trips (you pay nothing per trip)	\$300	\$200	\$500
6-Month –Reduced Fare (you pay \$1.00 Cape Coral/Midpoint and/or \$2.00 Sanibel per trip electronically)	\$50	\$24	\$74
Annual Program VALID November 1 through October 31 (Regardless of Date Purchased)			
Annual - Unlimited Trips (you pay nothing per trip)	\$400	\$330	\$730
Annual – Reduced Fare (you pay \$1.00 Cape Coral/Midpoint and/or \$2.00 Sanibel per trip electronically)	\$67	\$40	\$107

Multiple Vehicle Discount

You may obtain a Multi-Vehicle Discount for your second vehicle at half price, the third vehicle at full price, the fourth vehicle at half price, etc., if you meet all the following criteria.

1. All vehicles must be registered or leased to the same natural person. This must be an individual, not a business entity. Copies of ALL vehicle registrations are required.
2. You must purchase the same discount program for all vehicles. All vehicles must be listed in the same account.
3. The vehicles may not be commercial or business vehicles.
4. If adding or changing a vehicle on account in the future, you must provide a copy of all vehicle registrations.

If the above criteria apply, enter the reduced discount program cost for the 2nd and 4th vehicles in Section C.

D. Transponder Purchase

Mini Hard Case/Bumper Mount Transponders

- If you currently have a transponder and are not requesting an additional transponder, no purchase is required at this time unless it is a replaceable battery styled transponder. Replaceable style transponders are obsolete so a new transponder will need to be purchased in order to be renewed.
- If your transponder malfunctions, it will be necessary to purchase one.
- Transponders are warranted for 90 days from date of purchase.

LeeWay Mini Transponders

- If you currently have a transponder and are not requesting an additional transponder, no purchase is required at this time.
- If your transponder malfunctions, it will be necessary to purchase one.
- If your transponder fails to read within 90 days of purchase and it has not been removed from original vehicle that it was attached to, we will replace the Mini at no charge. If it has been removed or shows signs of prior removal, warranty shall be voided and you will be required to purchase a new one.

E. Prepaid Toll Account

You must have a LeeWay prepaid account. The LeeWay system counts your toll usage and keeps a running account balance by automatically deducting every toll from your prepaid account when you travel through any toll facility. This even includes trips on Lee County bridges for which you have not purchased a discount program or for trips on toll roads located throughout the State of Florida, North Carolina's Quick Pass lanes and Georgia's SRTA (State Road and Tollway Authority) lanes. In these instances the full toll would be deducted. In addition to your tolls per month your prepaid toll account will be charged a \$0.50 maintenance fee. **You must keep a positive balance in your prepaid account in order to be eligible to use your LeeWay discount program. If your prepaid account does not have a positive balance, you**

will have to pay the full cash toll for your trip in the lane. (Attended lanes only) In a dedicated lane (transponder only), if your account is out of funds an image of the vehicle's license plate is captured and a Toll Due Notice (toll plus fee) will be mailed to the 1st registered owner of the vehicle.

Requirements (See E. in Table on reverse side)

- \$30 for the first vehicle and \$20 is recommended for each additional vehicle

Tracking your account status in Lee County toll lanes

A) Online Access

- You can view balance and trips

B) Attended lanes only

- Patron toll display shows deducted amount and is your electronic receipt
- Traffic lights display
 - Green = Sufficient Funds
 - Yellow = Low Balance and needs to be replenished promptly
 - Red = No Balance or Problem with Transponder – you pay full toll, get receipt and contact LeeWay Service Center

E. New Prepaid Toll Account Payment Amounts			F. Replenishment Amounts	
Method Of Payment	Number of Transponders	Initial Prepaid Amount	Low Balance Threshold	Replenishment Amount
Credit Card	1	\$30.00	\$10.00	\$30.00
	2	\$50.00 (recommended)	\$10.00	\$50.00 (recommended)
	3	\$70.00 (recommended)	\$10.00	\$70.00 (recommended)
Check	1	\$30.00	\$20.00	\$30.00
	2	\$50.00 (recommended)	\$20.00	\$50.00 (recommended)
	3	\$70.00 (recommended)	\$20.00	\$70.00 (recommended)

F. Toll Replenishment Options

Credit Card WITH Auto Replenishment

- Credit Card is automatically billed \$30 (\$20 for each additional transponder on account is recommended) when account balance reaches \$10 (See F. in Table above)
- If yellow light (**Attended lanes only**) shows for more than 2 days, contact LeeWay Service Center. Please keep the Service Center informed of any changes to your credit card i.e., new expiration dates, new card, lost card, etc.

Credit Card WITHOUT Auto Replenishment and Check or Money Order

- Yellow light (**Attended lanes only**) indicates “Low Balance” message when account balance reaches \$20. This is your notice to replenish your LeeWay account with \$30 for the first transponder and \$20 is recommended for each additional transponder on your account. You may mail or deliver your payment to the LeeWay Service Center located at 1366 Colonial Blvd., Fort Myers, FL 33907. You can also make a payment by credit card over the phone during business hours. We also have a drop box near the front door after hours for your convenience. Payment must be received and processed by the LeeWay Service Center prior to your account balance reaching a zero amount. If you are late replenishing your prepaid account and you see a red light in the lane, you will have to pay the full toll for your trip in the lane. (Attended lanes only)

G. Payment Options

- Visa, Master Card, Discover, and American Express are accepted credit cards. Credit card information and signature required.
- Check or money order made payable to Lee County BOCC (Board of County Commissioners) in the amount calculated in Section H.

H. Calculate Total Amount Due

I. Continuous Renewal of LeeWay Discount Programs Option (requires payment by credit card)

Automatically renews discount programs chosen on this application continuously year after year or until customer elects to change programs. Annual discount program(s) can be automatically renewed every year in October. Semi-annual discount program(s) can be renewed every year for either the first six months (renewed in October only), can be renewed every year for the second six months (renewed in April only), or can be renewed every six months (renewed both in October and April).

J. Signature of Account Holder

All renewal forms must have a signature of the account holder in Section J. for the form to be processed. Return the renewal form to the LeeWay Service Center, 1366 Colonial Boulevard, Fort Myers, FL 33907 via mail, fax, 24-hour drop box or in person. The Service Center is open:
 Monday 8:00 AM – 6:00 PM (extended lobby hours of 8:00 AM to 8:30 AM and 5:30 PM to 6:00 PM)
 Tuesday – Friday 8:30 AM – 5:30 PM